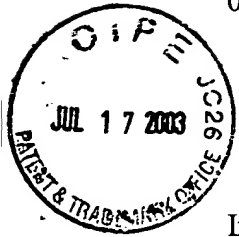


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PATENT APPLICATION

11/c
CB added
7/24/03



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

In re Application of:

NOBUAKI OGUSHI, ET AL.

Application No.: 09/988,572

Filed: November 20, 2001

For: REMOTE MAINTENANCE
SYSTEM

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Examiner: C. Rapp

Group Art Unit: 2125

Date: Monday, July 14, 2003

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Technology Center 2100

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on July 14, 2003
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AMENDMENT

Sir:

David E.A. Jordan, Reg. No. 58,324
Name of Attorney for Applicant
[Signature] July 14, 2003
Signature Date of Signature

In response to the Official Action dated March 12, 2003, which was
erroneously issued in U.S. Patent Application No. 09/988573, and was subsequently made
correctly of record in the subject application No. 09/988,572 by the Communication dated
April 14, 2003, the period for response having been extended for one month, from June 12,
2003 to Monday, July 14, 2003 by the accompanying Petition for Extension of Time,
please amend the above-identified application, as follows. This Amendment is formatted
in accordance with the revised format permitted at 1267 Official Gazette, entitled
"Amendments In Revised Format Now Permitted."